Dockless Mobility Experience

MPO New Mobility Training

May 29, 2019





Agenda 🖫

- 1. Regulatory Approach
- 2. Ridership, Crashes and Surveys
- 3. Looking Toward 2020

Regulatory Approach */××

Equipment

- Lights meet F.S. for bikes
- Brakes
- Visible rules
- Smartphone application
- Top powered speed



Regulatory Approach *\(\sigma \times \)

Parking and Right-of-Way

- Minimum clear path to meet ADA
- No blocking of street furniture
- Must be upright
- Ability to geofence
- Right to define corrals





Regulatory Approach */××

Maintenance, Operations, and Fleets

- Helmet laws
- Notice to relocate timeline
- Ability to confiscate and impound
- Tropical Weather Plan
- Customer service hotline
- Maximum fleet size of 500
- Maximum increase interval of 250

Liability

- Full indemnification of City of Fort Lauderdale
- Public Liability Insurance
- Property Damage Insurance
- Performance Bond



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BOND N DATE (MM/DD/YYYY) Premium: **ACORD** CERTIFICATE OF LIABILITY INSURANCE THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS KNOW A CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S). AUTHORIZED herein af REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. existing IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(jes) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on Florida this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). PRODUCER GMGS Risk Management & Insurance Services Ashley Brewster 6201 Oak Canyon, Suite 100 Irvine, CA 92618 949-559-3377 949-559-6703 (<u>\$1</u>0,000.0 ashleyb@gmgs.com well and INSURER(S) AFFORDING COVERAGE NAIC # 0B84519 23620 INSURER A: AXIS Surplus Insurance Compar assigns, f 42374 INSURER B: Houston Casualty Compan Neutron Holdings, Inc. INSURER c: Ohio Security Insurance Company 24082 THE CO One Sansome Street, 21st Floor entered in San Francisco CA 94104 of Fort La

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Regulatory Approach *\(\sigma \times \)

Equity and Data

- Access for those without smartphones
- Equitable access for all service areas
- Requirement to inform price changes
- 6-month and 12-month surveys
- Monthly, quarterly, annual reports

Fort Lauderdale Dockless Mobility Six-Month Rider Survey

If you've ridden dockless scooters in Fort Lauderdale, please take this quick 18-question survey. The survey should take less than 5 minutes to complete and will help planners make improvements for dockless scooters in Fort Lauderdale.



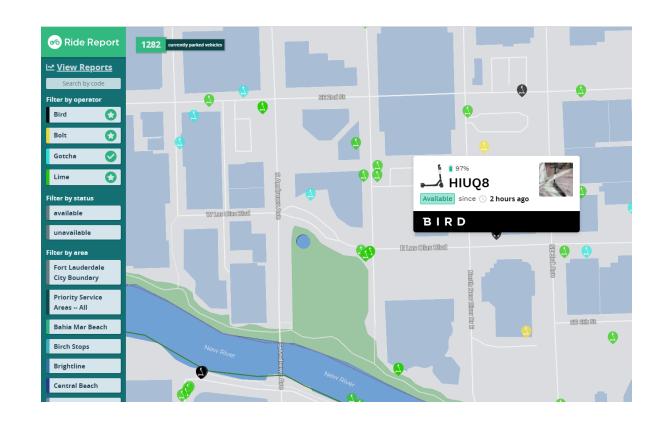




Regulatory Approach *\(\sigma \times \)

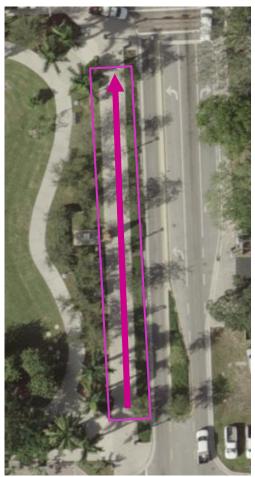
Mobility Data Specification (MDS)

- Incredibly rich data
 - Ride Start/End time
 - Routing information
 - Morning Drop vs. Rebalance vs. User
 - Damaged, reserved, under use
- Inform future network improvements

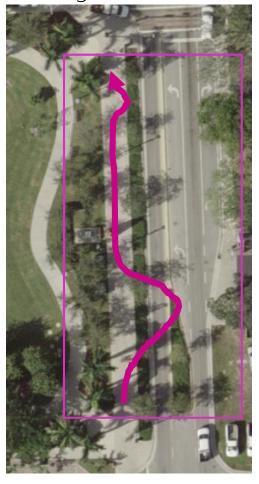


Regulatory Approach */××

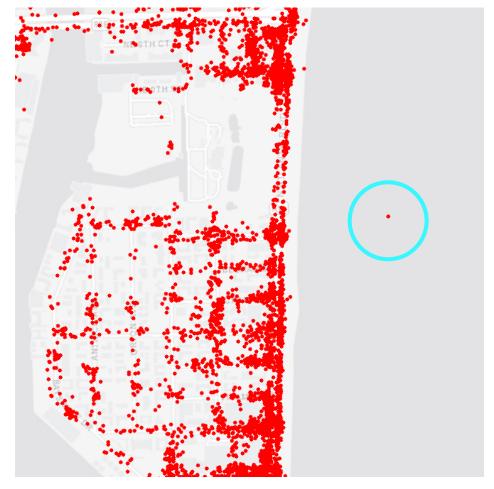
GPS Accuracy Rider Behavior



GPS Signal



Where it "lands"







Parking

- Understand perception vs. experience
- Collected by Parking Services Staff between November 21, 2018 and December 17, 2018
- 543 Entries, 1,082 Scooters with 72% on Las Olas

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96% parked upright
80% no ped obstacle
98% in good condition
75% parked appropriately
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25% parked inappropriately
Blocking 4' clear path
Parking on private property
Too close to fire hydrant
Too close to street corner



Ridership-Nov '18 to April '19



© 10 567,861 total rides



22.52 average ride duration (minutes)



732,933 total miles traveled



2 1.5 rides per user per day

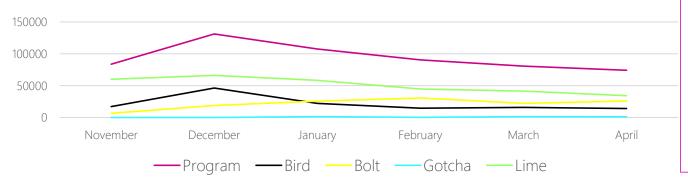


3,051 average unique weekly riders



3.63 rides per scooter per day

Ridership Over Time

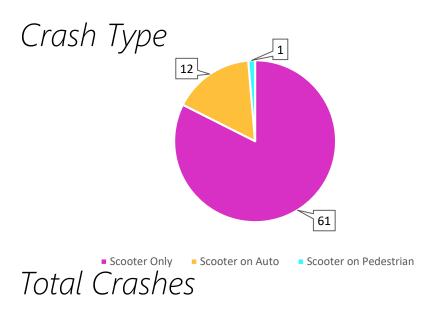


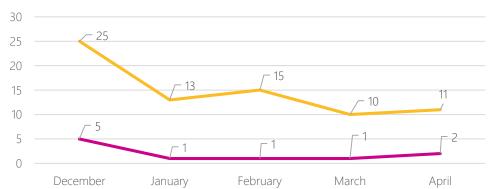
High Impact Restrictions

- Spring Break | March 1 April 7
- Tortuga Music Festival | April 7 16
- **FTL Air Show** | May 4 5
- **Great American Beach Party** | May 25



Crashes $-\frac{1}{12}/\frac{1}{18}-\frac{4}{30}/\frac{19}{19}$





Crash Rates





Crash Severity

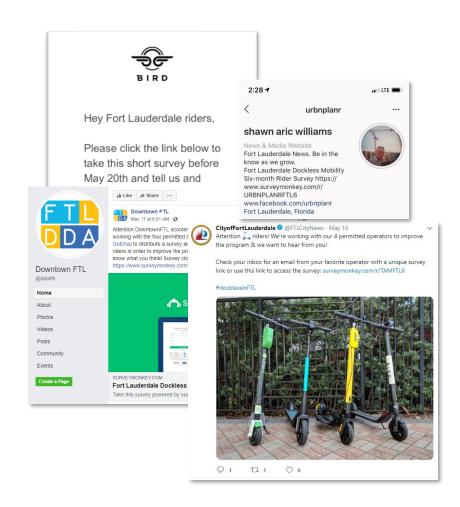


Note: Crash data collected by FLFD and only reflects EMS calls



Rider Survey

- Required by ordinance
- Nearly 800 responses
- Hot takes:
 - 60% of trips replaced a personal vehicle or TNC
 - Majority of trips are pleasure (60%)
 - 35% of riders between 25 and 34
 - 76% of riders are White, Non-Hispanic
- Full report to follow in June









Looking Toward 2020 💍

Florida Statutes

- Current State Law
 - Prohibited from riding on streets and bike lanes
 - "Default ban," can only be allowed on sidewalks by local ordinance
- HB453: Micromobility Devices
 - Scooters include 20 MPH cap per F.S.
 - All rights and duties of a bicyclist
 - Maintains all local control including sidewalk riding
 - No driver license required
 - Did not include age 18+ restriction



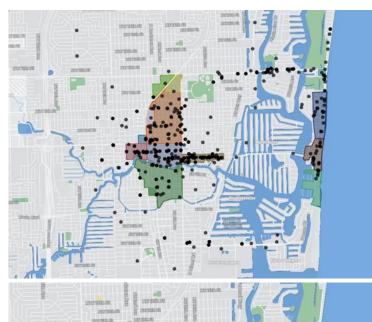


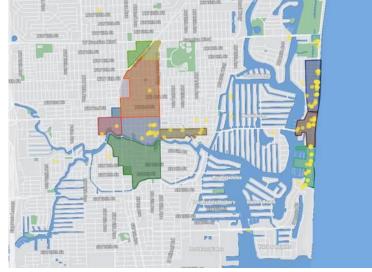


Looking Toward 2020 💍

Permit Changes

- Control over Sidewalk Riding
- Service Area Targets
- Social Equity Program
- Notice to Relocate timelines
- Geofencing
 - Shall/not be parked
 - Shall/not be balanced/rebalanced
 - Specialized speed limits
 - Other uses as determined by the City







Looking Toward 2020 💍

Fee Structure

- Cost Recovery Model Fee Structure
- Oakland Model: High Utilization Fee
 - \$0.10 fee to park in high-use areas to be used for improvements in those areas

2019-20 Dockless Mobility Cost Recovery Fee Worksheet

City Expenditure Description

Program Administration

Covers primary planning and administrative staff support related to administration of the Dockless Mobility Permit Program. Tasks include compliance, education, outreach, and program evaluation.

Enforcement

Covers the cost of enforcement of parking regulations including staffing, storage, and equipment costs.

Data Analysis

Analysis of data provided as required by the permit to cover software, technology, and staff costs.

Improvement Program

Funds targeted to improve the experience and safety for users, including parking corrals, repair of potholes and sidewalks, and wayfinding. The primary use of these funds will be determined through a public involvement process.

Public Education and Outreach Program

Materials intended to design, purchase, and install educational and outreach materials addressing topics such as safety, parking, where to ride, how to ride, etc.







Dockless Mobility Experience

Contact Information

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